

**Executive Director's Report – 2007
Annual General Meeting
March 17, 2008**

In 2007, Catholic Family Services provided professional counselling, group programming, in-home support or some combination of these services to members of 1,169 families. The following statistical information will outline for you a type of profile with regard to the families served:

- Clients served by location -

Battleford	-	18%
Rural	-	27%
North Battleford	-	55%

- Clients served by race -

Metis	-	11%
First Nations	-	23%
Caucasian	-	66%

(Please note in the Family Support Services Program, 53% of families served are aboriginal and 47% are Caucasian)

- Clients served by religion

Catholic	-	48%
Non-Catholic	-	52%

- Clients served by family income -

Under \$1,000	-	20%
Under \$1500	-	13%
Under \$2,000	-	12%
Under \$3,000	-	24%
Over \$3,000	-	31%

- Clients served by family structure -

Married	-	29%
Single person	-	16%
Two parent	-	14%
Single parent		13%
Separated	-	11%
Other	-	17%

(divorced, widowed, blended,
and common law)

(Please note in the Family Support Services Program 22% of the families served were two (2) parent families and 78% were one (1) parent families.)

The core services of the agency continue to be offered on a fee for service basis. All fees are on a sliding scale and are waived as necessary. In 2007, 46% of clients paid no fee; 9% paid \$25.00 or less per session; 8% paid between \$30.00 and \$65.00 per session with 37% of clients being Employee and Family Assistance Program clients.

Employee and Family Assistance contracts continue to help supplement services to those unable to pay or those paying partial fees. In 2007 the revenue from EFAP counselling was \$12,237.00 compared to \$4,010.00 for other counselling, others being the majority of agency clients.

Fees collected for group programming is minimal. For 2007 revenue was \$1,265.00. Many of our groups are targeted at a vulnerable, high risk population and fees are not charged. We do not attach a cost to children's groups or groups that are funded by an external source.

The following partnerships fund or partially fund the identified program:

- Personal & Family Violence - Ministry of Social Services
- Family Support Services Program (Mandated and Diversion) (Project Hope) - Ministry of Social Services
- Prairie North Regional Health Authority
- Children Who Witness Interpersonal Violence - Sask Ministry of Justice & the Attorney General
- School Plus - Light of Christ Catholic School Division
- Parent Education Program - Family Justice Services
- Transition Skills Training - Ministry of Social Services
- Mediation & Family Group Conferencing - Ministry of Social Services

Other outreach services include group programming at John Paul II Collegiate, North Battleford Comprehensive High School, Sakewew High School, Phoenix School, Manacowin School, Pamiyisohk Steps To Independent Living and more.

Catholic Family Services continues to maintain a strong community base in terms of service delivery and overall support from the Battlefords residents and businesses, as well as, those not local, such as Mr. W. Brett Wilson and family. The generous supporters have made all the difference to the families we have served. On behalf of Catholic Family Services I extend a heartfelt thanks to all that have shared their time, talents and treasures.

In 2007 we said goodbye to Children Who Witness Violence Program Facilitator, Adena Melrose and welcomed in the position, Jessica Labman. With the enhanced funding in this program part time staff Karen Carter and Kyle Palmer joined the agency.

In the Family Support Services Program we helped celebrate the retirement of Sheila Bacheldor and hired Shari Wisner, Gloria Winterhalt and Corine Sharp.

In 2007, long time supporters of Catholic Family Services, Mark and Debbie Miller (Marian Press) moved on. On behalf of the agency I would like to extend sincere thanks for all the graphic design and printing they did for us over the years.

I would like to thank the board of directors for your support of the agency and of me in my role as Executive Director. I want to express deep gratitude to the staff. They have a broad skillset, passion for their work and consistently demonstrate professional commitment to the families we serve. Their strong support is critical to the job I do for Catholic Family Services.

I believe Catholic Family Services is an essential service to the Battlefords and surrounding rural communities. We are a professional agency offering support without exclusivity of any kind. We are simply, people helping people.

Respectfully,

Karen Richard.